



## RETURNS FORM

Quail (By Mail) LLP  
56 Higher Street  
BRIXHAM, TQ5 8HW  
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We hope you will be delighted with your purchase. If however you would like to return an item, please do so within 14 days of receipt for an exchange or refund. Complete and enclose this Returns Form and send it to us along with any unused item(s) in its original packaging (yet another form of recycling!). Quail cannot be held responsible for goods that do not reach us. If goods are found to be faulty, we will refund your postage costs.

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Please tick or complete as appropriate:

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I would like to:	Receive a refund	<input type="checkbox"/>
	Get an exchange	<input type="checkbox"/>

Please specify size/colour:

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Item Description:

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Item Size:

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Reason(s) for Return:  Tick all that apply

Too tight in the bust <input type="checkbox"/>	Too tight in the arms <input type="checkbox"/>	Too tight in the body <input type="checkbox"/>
Too big in the bust <input type="checkbox"/>	Too big in the arms <input type="checkbox"/>	Too big in the body <input type="checkbox"/>
Too short <input type="checkbox"/>	Too long <input type="checkbox"/>	Too big <input type="checkbox"/>
Poorly manufactured <input type="checkbox"/>	Poor fabric quality <input type="checkbox"/>	Poor button quality <input type="checkbox"/>
Colour not as described <input type="checkbox"/>	Fit not as described <input type="checkbox"/>	Garment poorly described <input type="checkbox"/>
Wrong item <input type="checkbox"/>	Wrong colour <input type="checkbox"/>	Item faulty <input type="checkbox"/>
Changed my mind <input type="checkbox"/>	Doesn't suit me <input type="checkbox"/>	

Other, please specify: \_\_\_\_\_

\_\_\_\_\_

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Please send all returns to:

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